



# Elmore Medical Center

## Community Benefit Report

### OVERVIEW

Elmore Medical Center is proud to support activities that go beyond the delivery of medical care to improve the health status and quality of life in our local communities. The Elmore Medical Center Board of Trustees has made improving and advancing community benefit programming a strategic priority.

With a commitment to continually assess community health care needs, Elmore Medical Center is committed to investing financial, human and technical resources in collaboration with community stakeholders to improve the health and wellness of those we serve.

In Fiscal Year 2009, Elmore Medical Center provided \$284,968 in charitable care, and \$2,376,264 in uncompensated care and services to our patients.

### ACCESS TO CARE

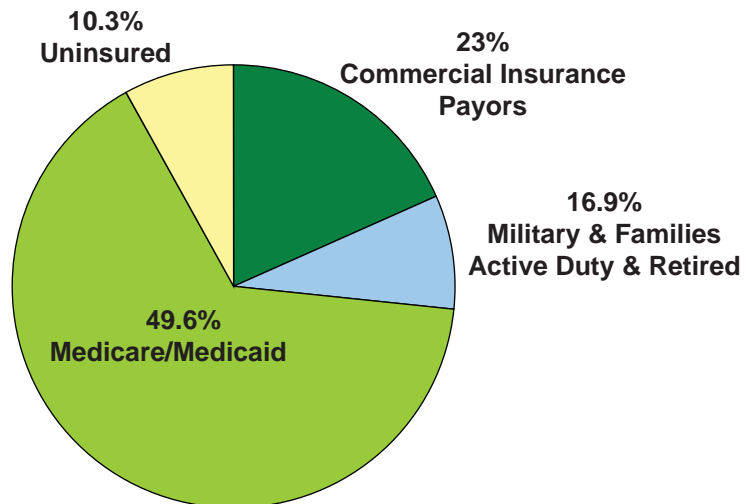
A key priority for Elmore Medical Center is to help everyone access the appropriate level of health care to meet their needs. Access to care not only includes access to local medical professionals and health care providers, but also providing linkages to appropriate insurance programs or financial assistance for those without insurance and those without the ability to pay for needed care. Providing education on health care options and resources allows patients the ability to make informed decisions about their health care. Increasing facility and medical personnel capacity is driven by the community's health care needs. Elmore Medical Center conducts regular community surveys to assess the community satisfaction with the services that are being provided. The community survey provides data that is used in the strategic planning process to systematically address needed improvements in the facility, technology and services.

### FY 2009 UTILIZATION STATISTICS

Emergency Department Visits	8441
Inpatient Admissions	791
Births	154
Hospital Outpatient Visits	28,683

*\*Outpatient Visits increased by more than 5000 over previous year.*

### SOURCE OF REVENUE



### MISSION:

The mission of Elmore Medical Center is to provide quality health care services that enhance the quality of life for the communities we serve.

### VALUES:

Respect, Communication, Teamwork, Quality, Trust, and Customer Service

### SERVICE AREA:

The population of Elmore Medical Center's service area is approximately 30,000 encompassing the following communities: Mountain Home, Glenns Ferry, Grand View, Hammett, King Hill, Bruneau, Owyhee, Pine, Prairie and Featherville.

### ELMORE MEDICAL CENTER BOARD OF TRUSTEES

- John Bideganeta, DDS - Chairman
- Bill Ringert
- Anne Wilson
- Mari Young
- Jack Walborn
- Bob Bennett
- Verlin Gingerich

# COMMUNITY BENEFIT INFORMATION

Elmore Medical Center provides a variety of community benefit services that represent an investment in community health improvement. The purpose of these community based initiatives is to address the underlying causes of health care concerns and take proactive measures to provide education and services that will lead to improvements in the overall health and wellness of everyone.

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## COMMUNITY BUILDING ACTIVITIES

**Center for Community Health** - A community building approach to addressing health care needs within our communities. The Center for Community Health has grown by expanding on existing partnerships between Elmore Medical Center and local community members. Together, the hospital and community stakeholders work to assess unmet local health care needs and explore alternative approaches to health improvement. This collaborative approach builds upon existing community resources and assets, reduces duplication of effort and increases the ability of residents to participate in finding solutions to local problems.

**Emergency Preparedness & Disaster Readiness** - Elmore Medical Center continues to collaborate with community partners to advance the training and education for emergency and disaster preparedness. National Incident Management System (NIMS) training was offered including Incident Command Systems (ICS), preparedness, resource management, communications and information management training. Decontamination training and Mobil Medical Tent deployment training is held annually.

## COMMUNITY HEALTH EDUCATION

**Adult Health & Wellness Day** - Held annually in October, the Adult Health & Wellness day provides access to a wide array of health related information and services. The event had 359 participants, provided 112 flu shots, completed 138 lab draws and 29 PSA tests and conducted 55 free bone density scans.

**Children's Health Fair** - The Children's Health Fair, held in July, offers an opportunity for parents to receive information specifically related to children's health.

**Sports Physicals** - In an effort to support the health and well being of our youth who participate in sports, Trinity Mountain Medical Center provides low cost sports physicals. In addition, the EMC Medical Staff and EMC employees volunteer to provide free sports physicals during school registration week.

**Community Education Classes** - Elmore Medical Center Education Department offers a variety of health care education programs to the public as a community service. Programs offered include: Early Pregnancy Class, Prepared Child Birth Class, Breast Feeding Class & Support Group, First Aid & CPR.

**Living Well In Idaho Workshops** - Designed to help adults living with ongoing health conditions to learn practical ways to deal with pain and fatigue, discover better nutrition and exercise choices, understand treatment choices and learn better ways to talk to their doctor and family about their health concerns.

## COMMUNITY BASED CLINICAL SERVICES

**Foot Care Clinic** - Started in 1993, the Foot Care Clinic was developed into an ongoing community program to bring foot care to community senior centers. The service is provided by a trained home health RN and assisted by a CNA. The foot care team visits Mountain Home Senior Center, Glens Ferry Senior Center, Rimrock Senior Center, Poplar Grove Assisted Living Center and Elmore Medical Center Long Term Care Unit. The Service includes: soaking feet, cleaning cuticles, trimming and filing toe nails, applying lotion to feet, filing skin, providing patient instruction for proper foot care, an RN assessment and report to primary health care provider if appropriate.

## ELMORE MEDICAL CENTER FOUNDATION

**Annual Golf Classic & Silent Auction** - This annual event, held the first Saturday in August, offers an opportunity for the Foundation to thank the community for their support and provide a fun filled fund raising event that supports the purchase of needed equipment and builds the endowed fund.

**Employee Payroll Donation Campaign** - Elmore Medical Center employees have the opportunity to support the philanthropic efforts by designating their payroll donations to the Greatest Need, Annual Campaign, Education Fund, or Endowment. In 2009, employees donated \$5,915.20 through payroll deductions and an additional \$407.17 was donated by employees as direct donations.

**Memorial and Tribute Gifts** - Gifts in memory a loved one or in tribute to a person or event has been an ongoing source of donations. In 2009 the Foundation received \$1,765 in Memorial and Tribute donations.

**Healthcare Scholarship Donations** - The Foundation began a Scholarship Fund to support EMC Employees who want to become nurses. That fund has expanded it's giving scope to include High School Healthcare Scholarships. The fund received \$886 in dedicated funds in 2009.