



Elmore Medical Center

Community Benefit Report

NOW AND INTO THE FUTURE...

RESPONDING TO YOUR HEALTH CARE NEEDS

Elmore Medical Center strives to support activities that go beyond providing medical care at the hospital and clinic to improve the quality of life and health status of our local communities. Elmore Medical Center Board of Trustees has made improving and advancing community benefit programming an ongoing strategic priority.

Keeping a focus on identifying the community health care needs, Elmore Medical Center is committed to investing financial, human and technical resources in collaboration with community stakeholders to improve the health and wellness of those we serve.

In Fiscal Year 2010, Elmore Medical Center provided \$423,219 in charitable care, and \$2,836,332 in uncompensated care and services to our patients.

ACCESS TO CARE

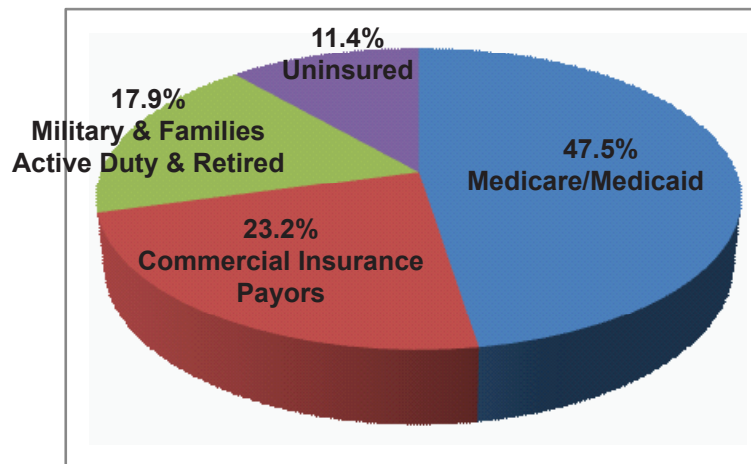
Enhancing the quality of life by providing excellent health care is our focus at Elmore Medical Center. Access to care means the ability to be cared for by local medical professionals and health care providers. Assisting patients access specialty services as an important part of access to care. It also includes facilitating access to appropriate insurance programs or financial assistance for those without insurance and without the ability to pay for needed care. Providing education on health care options and resources enables patients to make informed decisions about their health care choices.

Elmore Medical Center conducts regular community surveys to assess community satisfaction with services offered and to identifying new services that are appropriate to provide locally. The community survey provides data that is used in the strategic planning process to systematically address needed improvements in the facility, technology and services.

FY 2010 UTILIZATION STATISTICS

Emergency Department Visits	8347
Inpatient Admissions	647
Observations Registrations	316
Births	148
Hospital Outpatient Visits	29,372

SOURCE OF REVENUE



MISSION:

The mission of Elmore Medical Center is to provide quality health care services that enhance the quality of life for the communities we serve.

VALUES:

Respect, Communication, Teamwork, Quality, Trust, and Customer Service

SERVICE AREA:

The population of Elmore Medical Center's service area is approximately 30,000 encompassing the following communities: Mountain Home, Glenns Ferry, Grand View, Hammett, King Hill, Bruneau, Owyhee, Pine, Prairie and Featherville.

ELMORE MEDICAL CENTER BOARD OF TRUSTEES

John Bideganeta, DDS - Chairman
 Bill Ringert
 Anne Wilson
 Mari Young
 Jack Walborn
 Bob Bennett
 Verlin Gingerich

COMMUNITY BENEFIT INFORMATION

Elmore Medical Center provides a variety of community benefit services that represent an investment in community health improvement. The purpose of community based initiatives is to address the underlying causes of health care concerns and take proactive measures to provide education and services that will lead to improvements in the overall health and wellness of everyone.

COMMUNITY BUILDING ACTIVITIES

Center for Community Health - A community building approach to addressing health care needs within our communities. The Center for Community Health has grown by expanding on existing partnerships between Elmore Medical Center and local community members. Together, the hospital and community stakeholders work to assess unmet local health care needs and explore alternative approaches to health improvement. This collaborative leverages existing community resources and assets, reduces duplication of effort and increases the ability of residents to participate in finding solutions to local health care problems.

Emergency Preparedness & Disaster Readiness - Elmore Medical Center continues to collaborate with community partners to advance the training and education for emergency and disaster preparedness. EMC staff participates in National Incident Management System (NIMS) and Incident Command Systems (ICS) training, resource management, communications and information management training. EMC has a dedicated decontamination team that trains annually and coordinates the Mobile Medical Tent deployment training for staff and community volunteers.

COMMUNITY HEALTH EDUCATION

Adult Health & Wellness Day - Held annually in October, the Adult Health & Wellness day provides access to a wide array of health related information and services. The event had 298 participants, provided 40 flu shots, completed 130 lab draws and registered 67 individuals into the "Be The Match" bone marrow donor database.

Children's Health Fair - The Children's Health Fair, held in the summer, offers an opportunity for parents to receive information specifically related to children's health. The 2010 event included 34 partner organizations and had 346 participants. This fun, interactive event provides valuable education for the entire family.

Sports Physicals - In an effort to support the health and well being of our youth who participate in sports, Trinity Mountain Medical Center and local physicians provide free sports physicals during the school registration week in August.

Extreme Challenge - Created for the 5th graders at Hacker Middle School by the Center for Community Health, this interactive, day-long program teaches kids the value of making healthy choices in their lives.

Community Education Classes - Elmore Medical Center Education Department offers a variety of health care education programs to the public as a community service. Programs offered include: Early Pregnancy Class, Prepared Child Birth Class, Breast Feeding Class & Support Group, First Aid & CPR.

Living Well In Idaho Workshops - Designed to help adults living with ongoing health conditions, this free, six session workshop provides practical ways to deal with pain and fatigue, discover better nutrition and exercise choices, understand treatment choices and learn how to talk to their doctor and family about their health concerns.

COMMUNITY BASED CLINICAL SERVICES

Foot Care Clinic - Started in 1993, the Foot Care Clinic was developed into an ongoing community program to bring foot care to community senior centers. Care is provided by a trained home health RN and assisted by a CNA. The foot care team visits Mountain Home Senior Center, Glens Ferry Senior Center, Rimrock Senior Center, Poplar Grove Assisted Living Center and EMC Long Term Care Unit. The Service includes: soaking feet, cleaning cuticles, trimming and filing toe nails, applying lotion to feet, filing skin, providing patient instruction for proper foot care, an RN assessment and report to primary health care provider if appropriate.

ELMORE MEDICAL CENTER FOUNDATION

Annual Golf Classic & Silent Auction - This annual event, held the first Saturday in August, offers an opportunity for the Foundation to thank the community for their support and provide a fun filled fund-raising event that supports the purchase of needed equipment and builds the Foundation endowed fund.

Employee Payroll Donation Campaign - Elmore Medical Center employees have the opportunity to support the philanthropic efforts by designating their payroll donations to the Greatest Need, Annual Campaign, Education Fund, or Endowment. In 2010, employees donated \$5,867 through payroll deductions.

Memorial and Tribute Gifts - Gifts in memory a loved one or in tribute to a person or event has been an ongoing source of donations. In 2010 the Foundation received \$1,265 in Memorial and Tribute donations.

Health care Scholarship Donations - The Foundation began a Scholarship Fund to support EMC Employees who want to become nurses. The scholarship fund was expanded in 2010 to include the award of four \$200 High School Health Care Scholarships This fund received \$1,101 in dedicated donations and the proceeds from the Annual Wine & Music event have been dedicated support the scholarship programs.